POLICYHOLDER AWARENESS

Grievance Resolution Month

November 2026

Your Grievance Matters. We Are Here to Help!

An IRDAI initiative for timely and effective resolution of policyholder grievances.

As part of the IRDAI initiative, November 2026 is being observed as Grievance Resolution Month to facilitate the timely and effective resolution of policyholder grievances.

Policyholders and complainants are encouraged to participate in the Grievance Resolution Camps being organized at designated locations across Guwahati, Ahmedabad, Bengaluru, Jaipur, Pune, Lucknow, Chandigarh, Thiruvananthapuram, Kolkata, Chennai. Patna, Ranchi, Dehradun, Amrawati, Bhopal & Bhubaneshwar, where representatives of insurance companies will be available to discuss grievances and explore possible resolutions.

If you have an unresolved grievance relating to your insurance policy, we encourage you to take this opportunity to have your concerns addressed.

Let us work together towards fair, transparent and timely grievance resolution.

For further details regarding camp locations, dates and timings, please refer to the official communication issued by the Company.